



1300 Rates

<i>All prices inc GST</i>	Harrisontech Rates	Competitors
1300 Service		
Connection Fee	FREE	
Service Rental	\$16.50 p/mth	\$27.50 p/mth
Local	20 min FREE then 5.5c p/min	15 min free then 13.2c - 24.2 p/min
National	17.6c p/min	24.2c p/min - 29.7c p/min
Mobile to Fixed	17.6c p/min	20.9 c p/

1800 Rates

<i>All prices inc GST</i>	Harrisontech Rates	Competitors
1800 services		
Connection Fee	FREE	
Service Rental	\$16.50 p/mth	\$27.50 p/mth
Flagfall	5.5c	13.2c
Local	8.8c p/min	16.5c - 24.2c p/min
National	19.8c p/min	24.2c p/min - 29.7c p/min
Mobile to Fixed	19.8c p/min	24.2c p/min
Terminating on Mobile	44c per min	49.5c p/min

13 Numbers

With regard to 13 numbers, please call for pricing.

Reporting:

Online reporting is available if required.

Inbound Routing:

Harrisontech offer Area Based/Exchange Based and Postcode routing for landlines, and **specialist routing** for Mobiles.



Postcode Prompting:

HarrisonTech can offer the following for mobile callers in Metropolitan areas:

When the customer calls from a mobile, they will receive the message:

“Welcome to Your Business, please enter your own postcode and you will be transferred to the nearest dealer”.

The call will then be transferred to the nearest branch. This is the technology is in place for Bob Jane T Marts nationally.

IVR Services:

HarrisonTech can provide IVR (Integrated voice recording) solutions.

I.e. “Welcome to **HarrisonTech**, please press 1 for sales, 2 for admin...etc”

We are happy to discuss specific requirements.

Additional Inbound Technology Products:

1300nbound can provide technology products like:

- - Fax 2 Email
- - Voice 2 Email
- - Live Voice Recording
- - Live Operator
- - Follow you/Unlimited Call Overflow features
- - Advanced Web Conferencing
- - Advanced Call Routing
- - Tailored Web Based Broadcast SMS
- - Business grade VOIP

We are happy to discuss specific requirements.

IMPORTANT

It is strongly advised you let an inbound specialist look after your service. We have direct access to the network; so any provisioning is done over the phone as we speak. No waiting time for changes.

Fee for Basic moves and changes:

FREE

Turnaround times for changes:

10 to 15 minutes

The HarrisonTech 1300 supply is linked directly into the network, so changes are instant. No waiting time.



HARRISONTECH

p. 1300 668 585

f. 07 3011 1032

w. www.harrisontech.com.au

Billing:

One bill, invoiced electronically on the 2nd of the month.

If you have any questions, please don't hesitate to call us.

Best regards,

Andrew Harrison

Andrew Harrison
Harrisontech Pty Ltd