

Broadband1 Application Form



Westnet Contact Details

Westnet Pty Ltd ABN: 50 086 416 908
 Level 7, 152 St George's Tce, Perth, 6000
 GPO Box C121 Perth 6839

Sales: 13 19 60
 Support: 1300 786 068
 Web: <http://www.westnet.com.au>

Agent Code

D402

Please complete this form and fax to 1300 554 160

New Member Details

First Name		Last Name	
<input type="text"/>		<input type="text"/>	
Business Name (if applicable)			ABN
<input type="text"/>			<input type="text"/>
St Number	Address	Date of Birth- (DD/MM/YYYY)	
<input type="text"/>	<input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>	
Suburb / Town	State	Postcode	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
Day time Phone Number		Mobile Phone Number	
<input type="text"/> ()		<input type="text"/>	
After Hours Phone Number		Fax Number	
<input type="text"/> ()		<input type="text"/> ()	

Would you like to be notified by fax when Westnet receives your application? Yes No

Correspondence Email Address

Your username will form the first part of your email address (username@westnet.com.au). If you would prefer all correspondence from Westnet to be delivered to a different email address from the one that will be created, please write that email address you would like to use in the box provided.

Username and Password

Fill out this section if you are an existing Westnet member

Current Username	Current Password
<input type="text"/>	<input type="text"/>

Fill out this section if you are applying for a new Westnet account

Preferred Username (must be between 4 and 20 characters)	Alternate Username (used if your preferred username is taken)
<input type="text"/>	<input type="text"/>

Password (please take note of your password for future reference)

Please Note: Passwords must contain at least one (1) letter, one (1) number, be from 6 to 32 characters long and contain no spaces. Your password is the key to your account. Do not disclose it to anyone.

Broadband1 Installation Details

Broadband Line Number

 ()

This is the line which will be upgraded to support Broadband1. The line must be a direct line and must not have a current ADSL service attached to it unless you are transferring to Westnet from another internet service provider.

Address - (leave blank if same as above)

Suburb / Town	State	Postcode
<input type="text"/>	<input type="text"/>	<input type="text"/>

Broadband1 Application Form



Additional Questions and Information

Would you like Email Protection? (optional - highly recommended)

EMAIL PROTECTION 3 Months (\$10) 6 Months (\$20) 12 Months (\$30)

Scans all incoming emails to your Westnet email address for viruses and spam to help protect your computer.

Would you like a Static IP Address? (Optional)

STATIC IP ADDRESS No Yes (\$4.99/month) Yes (\$55/year)

How did you hear about Westnet?

How would you prefer to be notified about the progress of your application?

SMS Notification to: Email Notification to: Both

If you have a monitored alarm system, it is recommended that you contact your security company to find out if a Central Filter should be installed by a registered telecommunications installer to allow your ADSL and alarm to function correctly.

If you have a phone system (for example a PABX or a key phone system) it is recommended you contact Westnet to find out whether your ADSL service will function correctly.

Payment Details

Please select either Credit Card or Direct Debit for your payment method

PAYMENT TYPE Visa MasterCard Direct Debit

If you have selected Direct Debit please complete separate direct debit form. If form is not attached please call 13 19 60 or go to <http://www.westnet.com.au/link/applications> to download the form. If you have selected a Credit Card option please fill in the details below.

Name on Card

Signature

Card Number

Expiry - (MM/YY)

 /

Date - (DD/MM/YYYY)

 / /

Declaration

I/We understand:

the Broadband1 plan and hardware option I/we have selected; prices quoted are for self installation with telephone support; a minimum of 5 working days is required for service connection to be completed (unless otherwise notified) and that connection time also depends on port availability at the exchange; each Broadband1 account is only for use at the premises as indicated on this application and that each account is not transportable unless moving premises; if I/we am/are transferring from dialup to Broadband1 and I/we am/are not the current account holder, that a Westnet Change of Ownership form must be completed and returned with this application; all services provided by Westnet must be paid for in advance except by written agreement with Westnet management. If an account is not in credit the account may be disconnected at the discretion of Westnet; all accounts must be paid by Credit Card or Direct Debit except where there is prior written agreement with Westnet Management; Westnet will always aim to provide the best and most reliable service possible, but cannot be responsible for any loss of service, regardless of the party at fault; the account will not be used for any illegal or anti-social purposes, including obscene, abusive, fraudulent, threatening or otherwise unacceptable messages or usage; in the event that my/our account remains unpaid for a period of 60 days or more, Westnet reserves the right to disconnect my/our service. Fees which result from the reactivation of the service will be my/our responsibility; if applying for phone service with Westnet I authorise Westnet to act on my behalf to transfer my phone service to Westnet for all phone charges. I also understand that any changes made to contact or payment details on this form will be updated in Westnet's system unless stated otherwise; I am aware that Westnet will only begin charging me for the service once the line has been transferred and my current provider will charge me for the service up to this time. I understand that it is my responsibility to check the terms and conditions of my current telephone provider/s in relation to the services being transferred to Westnet; bundling customers please note that bundling criteria apply, see Broadband1 terms and conditions; I/we have read and understood Westnet's General Terms & Conditions, Westnet's Broadband1 Terms & Conditions and Westnet's Phone Terms & Conditions (found on the Westnet Web Site <http://www.westnet.com.au/link/terms> or provided to me/us by Westnet at my/our request) and agree to abide by them. I/we also verify being over the age of 18. That if I/we connect to the internet on this Broadband1 account via a normal modem while there is no current ADSL outage, I/we will incur an additional \$1.10 per hour to my/our Westnet account. That plan changes and cancellations must be advised in writing to Westnet Prior to the end of any billing period (calendar month) and will become effective as of the first of the following month. The suspension of Broadband1 accounts is not available and if I/we cancel this Broadband1 account and then reconnect at a later date a new connection fee will be incurred. If I/we paid a \$99 connection fee and I/we cancel, move and/or transfer the service within 6 months of connection, then a \$55 cancellation fee will apply (different cancellation fees may apply for special promotions). If reconnecting the service a \$99 connection fee will also apply.

Member Name

Signature

Date - (DD/MM/YYYY)

 / /

Broadband1 Application Form



Account Options

Broadband1 Plan Options (select one plan)

Save up to \$10/month by bundling phone & broadband internet with Westnet

Plan	Speed	Bundled Monthly Fee	Standalone Monthly Fee	Peak	O/Peak
OPTION 1*	256kbps/64kbps	<input type="checkbox"/> \$19.95	<input type="checkbox"/> \$24.95	100MB*	
OPTION 2	256kbps/64kbps	<input type="checkbox"/> \$29.95	<input type="checkbox"/> \$34.95	500MB	
OPTION 3	256kbps/64kbps	<input type="checkbox"/> \$34.95	<input type="checkbox"/> \$44.95	5GB	7GB
OPTION 1	512kbps/128kbps	<input type="checkbox"/> \$34.95	<input type="checkbox"/> \$44.95	1GB	
OPTION 2	512kbps/128kbps	<input type="checkbox"/> \$44.95	<input type="checkbox"/> \$54.95	5GB	7GB
OPTION 3	512kbps/128kbps	<input type="checkbox"/> \$54.95	<input type="checkbox"/> \$64.95	10GB	15GB
OPTION 1	1.5Mbps/256kbps	<input type="checkbox"/> \$39.95	<input type="checkbox"/> \$49.95	1GB	
OPTION 2	1.5Mbps/256kbps	<input type="checkbox"/> \$49.95	<input type="checkbox"/> \$59.95	3GB	3GB
OPTION 3	1.5Mbps/256kbps	<input type="checkbox"/> \$59.95	<input type="checkbox"/> \$69.95	10GB	15GB
OPTION 4	1.5Mbps/256kbps	<input type="checkbox"/> \$69.95	<input type="checkbox"/> \$79.95	20GB	40GB
OPTION 5	1.5Mbps/256kbps	<input type="checkbox"/> \$99.95	<input type="checkbox"/> \$109.95	40GB	60GB
OPTION 1	8Mbps/384kbps	<input type="checkbox"/> \$59.95	<input type="checkbox"/> \$69.95	1GB	
OPTION 2	8Mbps/384kbps	<input type="checkbox"/> \$69.95	<input type="checkbox"/> \$79.95	5GB	7GB
OPTION 3	8Mbps/384kbps	<input type="checkbox"/> \$89.95	<input type="checkbox"/> \$99.95	10GB	15GB
OPTION 4	8Mbps/384kbps	<input type="checkbox"/> \$109.95	<input type="checkbox"/> \$119.95	20GB	40GB
OPTION 5	8Mbps/384kbps	<input type="checkbox"/> \$149.95	<input type="checkbox"/> \$159.95	40GB	60GB
OPTION 1	512kbps/512kbps	<input type="checkbox"/> \$69.95	<input type="checkbox"/> \$79.95	10GB	10GB
OPTION 2	512kbps/512kbps	<input type="checkbox"/> \$89.95	<input type="checkbox"/> \$99.95	30GB	30GB

Peak Time: 10am - 2am Off-peak Time: 2am - 10am

* Any excess downloads will be charged at 10c/MB and will be capped at \$49.95 for bundled customers or \$54.95 for unbundled customers. Speed is reduced to 64kbps/64kbps once you have reached your monthly cap. Not eligible for free traffic.

To signup for Westnet **Pro plans** (ADSL2+ 1.5Mbps/256kbps to 20Mbps/820kbps) please call sales on 13 19 60

Modem Options

Modem Type	Price
<input type="checkbox"/> Entry Level Modem/Router (Ethernet)	\$79
<input type="checkbox"/> Enhanced Modem/Router (Ethernet/USB)	\$99
<input type="checkbox"/> 4-Port Modem/Router (Ethernet)	\$119
<input type="checkbox"/> Wireless 4-Port Modem/Router (Ethernet/Wireless)	\$199
<input type="checkbox"/> Own Modem	N/A

Hardware Options and Connection Fee

Additional ADSL In-Line Splitters Required

One (1) ADSL In-Line Splitter is required per phone/fax device operating simultaneously on the same phone service as your broadband connection. A Central Filter may be required if you have four or more phone/fax devices (eg. four phone hand-sets) operating on the same phone service, in order to maintain your line quality.

\$19 Each

Central Filter

A registered telecommunications installer is required to hard-wire your Central Filter.

\$37

Connection Fee / Transfer

<input type="checkbox"/> New Connection (Standard Agreement)	\$99
<input type="checkbox"/> Transfer (Standard Agreement)	\$25
<input type="checkbox"/> Transfer (12 Month Contract)	FREE

Only select the transferring option if you already have broadband installed on your phone line with another provider. For terms and conditions please visit: <http://www.westnet.com.au/link/1075>

Additional Account Features

Account Excess Usage Options (required for all plans except Option 1 256kbps/64kbps and Option 1 1.5Mbps/256kbps plans.)

To maintain ADSL speed after monthly download allowance is reached select the \$6 per GB option. Billing in per megabyte increments (0.6c/MB). Select the Shaping option if you wish to have your speed reduced once monthly download allowance is reached.

USAGE OPTION Shaping (Free) \$6 per GB Excess

Bundled Phone Information

If you have selected a bundled option above please fill out the following section to transfer your full service phone to Westnet.

Phone Number

()

Name of lessee (as it appears on current phone bill)

Select your Westnet Phone plan option

HOME LITE	HOME OPTIMA	HOME PREMIUM	BUSINESS PREMIUM ABN Required	BUSINESS EXTRA ABN Required
<input type="checkbox"/> \$26.95 per month	<input type="checkbox"/> \$29.95 per month	<input type="checkbox"/> \$31.95 per month	<input type="checkbox"/> \$39.50 per month	<input type="checkbox"/> \$49.50 per month